

**CITY OF HARTFORD, WISCONSIN  
MUNICIPAL WASTEWATER UTILITY  
RATES IN EFFECT JANUARY 1, 2021**

THESE RATES REMAIN UNCHANGED SINCE JANUARY 2016

**MONTHLY VOLUMETRIC CHARGE**

City Customers-----	\$4.42/1000 gallons
Extraterritorial Customers-----	\$5.37/1000 gallons

**MONTHLY WEIGHTED METER CHARGE**

	<u>METER SIZE</u>	<u>MONTHLY CHARGE</u>
City Customers	5/8 inch	\$14.82
	3/4 inch	\$14.82
	1 inch	\$37.04
	1 1/4 inch	\$54.81
	1 1/2 inch	\$74.07
	2 inch	\$103.70
	2 1/2 inch	\$185.18
	3 inch	\$222.21
	4 inch	\$370.35
	6 inch	\$740.71
	10 inch	\$1,777.68
	12 inch	\$2,370.24
Extraterritorial Customers	per user	\$16.70

**MONTHLY SURCHARGES**

City Customers	BOD > 300 mg/L	\$0.398/lb
	TSS > 250 mg/L	\$0.135/lb
	P > 6 mg/L	\$6.411/lb
	N > 30 mg/L	\$0.584/lb
Extraterritorial Customers	BOD > 300 mg/L	\$0.460/lb
	TSS > 250 mg/L	\$0.159/lb
	P > 6 mg/L	\$7.594/lb
	N > 30 mg/L	\$0.700/lb

**GENERAL CONDITIONS**

All payments must be presented to the City Treasurer's Office by 4:30 p.m. on the 20th day after issuance. Payments received after 4:30 p.m. on the due date are subject to a finance charge of 1% per month (12% APR) on the balance outstanding at the due date.

When a check is returned to the utility for insufficient funds, a charge of \$35.00 will be applied to the customer's account. Checks returned for insufficient funds are automatically referred to the Hartford Police Department.

Payments are accepted at the City Hall Treasurer's Office, 109 North Main Street, during regular business hours 7:30 a.m. to 4:30 p.m. Monday through Friday. After hours payments may be placed in the utility drop box located inside the front entrance of City Hall at 109 North Main Street. PAYMENTS PLACED IN THE UTILITY DROP BOX ARE NOT CONSIDERED PAID UNTIL THE NEXT BUSINESS DAY. Payments are also accepted on or before the due date at the following businesses:

Forte Bank ..... 116 West Sumner

Associated Bank..... 1594 East Sumner

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(CONTINUED)

**IMPORTANT TELEPHONE NUMBERS**

Utility Department.....	670-3710	After Hours.....	673-2600
Business Office .....	673-8212	Public Service Commission Hotline .....	1-800-225-7729

**SPECIAL CHARGES**

As authorized under Wisconsin Statute 66.60(16), delinquent utility bills at October 21<sup>st</sup> become special charges upon the property tax bill of the property owner unless paid by November 20<sup>th</sup>.

**SEWER METERING**

Municipal wastewater volume charges are based upon metered water volumes. No adjustment of any kind is allowed for water volumes not treated by the Wastewater Utility, unless a secondary water meter is installed.

Customers wishing to avoid Wastewater Utility charges for municipal water not treated by the Wastewater Utility may permanently install a secondary water meter (a.k.a. deduct meter) per instructions available from the Hartford Water Utility. The cost of the secondary water meter and installation is the responsibility of the customer. The meter must be installed by a licensed plumber and inspected by the Hartford Water Utility prior to use. A secondary water meter is subject to an additional monthly service charge equal to the monthly service charge of the primary water meter, regardless of water volume measured.